

# Corporate Social Responsibility

Interpreting Solutions 2UK Ltd is committed to conducting our business in a responsible and sustainable way to ensure we conduct ourselves in such a way as to benefit our stakeholders, our environment and the wider community.

Here are our commitments:

## Our Customers

We support many different types of customer by providing British Sign Language services to meet their ever changing needs.

We continually work to ensure that we are providing the best customer service and communicating in a clear precise manner.

## Our People

We respect and value the principles that make our staff empowered. We are dedicated to creating a culture of inclusion and diversity.

All our staff have access to training, to put them in the best position to carry out their role and full-fill their potential. We believe that supporting individual growth and development helps us retain and attract talented individuals.

Apprentices: We regularly recruit apprentices to train and offer them opportunities for a defined career path.

## The Wider Community

We are proud to have established links with numerous primary schools to raise awareness of the deaf community and provide Deaf Awareness training on a no fee basis.

We aim to educate and nurture children living in a varied and diverse community to become better communicators, we undertake to promote an inclusive environment where no child is disadvantaged because of language and communication barriers.

We are always grateful to accept additional help in the delivery of our projects, Please contact our CSR representative on 0161 998 6318, for more information on how you can support and participate in our ventures.

## Our Environment

Interpreting Solutions 2UK Ltd recognises that it has a responsibility to the environment beyond legal and regulatory requirements. We are committed to reducing our environmental impact and continually improving our environmental performance as an integral part of our business strategy and operating methods.